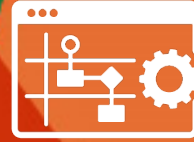




**Credit
Hound**



**BPA
Platform**

Credit Hound Alerts



New customer has been synchronised into Credit Hound

Get notified as soon as new customers have been synchronised to Credit Hound, making the users aware in case they need adding to a group or category.



A customer has been put On Stop

Get alerted if a customer has been put On Stop in the accounting solution or in Credit Hound.



Customers over Credit Limits

Receive a new notification if a customer has exceeded their Credit Limit therefore allowing users to take necessary action quickly if required.

Credit Hound Notes - Separated into 4 scenarios according to the different Credit Hound note types:

A new transaction note created by another Credit Hound user



Get notified if another Credit Hound user creates a new transaction note.

For example, if a BI User or Limited user has added a note to a transaction, this alert will make Credit Hound users aware.



A new dispute note created by another Credit Hound user

Get notified if another Credit Hound user creates a new dispute.



A new callback note created by another Credit Hound user

Receive a new alert when another Credit Hound user creates a new callback note.



A new automated chasing note created by another Credit Hound user

Get a new notification if new automated notes generated Credit Hound's Rules and Actions, or manual chasing if they been created by another Credit Hound user.



Payments have been made for outstanding transactions that completed To-Do items

Become aware when payments for a transaction is made, that a Credit Hound user had a diary reminder for.



A new task has been assigned to me

Get notified of all the To-Do items that have been assigned to a specified user



Transactions over x days old have not been chased in the last x days

Get alerted if any outstanding transactions have not been chased for a number of days, for example if transactions over 30 days old haven't been chased in the last 7 days.



A transaction has been in dispute for over x days old

Get notified if outstanding transactions have been in dispute for a number of days.



A new category has been created

Specified users (e.g., a manager) will be notified if a new Category has been created in Credit Hound



Summary of when rules were run

Become informed when the Rules and Actions configured in Credit Hound were last run.



Account notes added

Get a new notification of account notes added to a Credit Hound account by a user.



Change default contact for a customer

Be alerted if a default contact of a customer has been changed.



BPA
Platform



codeless
PLATFORMS



**Credit
Hound**

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